


TOOL 12 – SAMPLE ONLINE SURVEY

1. GENERAL QUESTIONS  *note: this section may be shortened or expanded depending on expectations. If the focus is on inclusion of marginalized groups, questions may include gender or belonging to a vulnerable social group. It is also possible to include questions related to education level or neighborhood of residence.*
2. How old are you?
 - a. Under 18 ☐
 - b. 18-24 ☐
 - c. 25-34 ☐
 - d. 35-44 ☐
 - e. 45-54 ☐
 - f. 55-65 ☐
 - g. Over 65 ☐
3. What is your occupation?
 - a. Pupil ☐
 - b. Student ☐
 - c. Retired ☐
 - d. Employed ☐
 - e. Unemployed ☐
 - f. Other _____ ☐
4. How are you connected to this location?
 - a. I live here ☐
 - b. I work or study here ☐
 - c. I occasionally visit the location ☐
 - d. I am not connected ☐
 - e. Other _____ ☐
5. If employed, in which sector do you work?
 - a. Administration and Public sector ☐
 - b. Education and Schooling ☐
 - c. Hospitality and Trade ☐
 - d. IT and Technology ☐
 - e. Construction ☐
 - f. Sports, Recreation, Arts and Entertainment ☐
 - g. Other _____ ☐
 - h. Not employed ☐
6. Are you familiar with the measures and contents proposed by the _____ plan for this location?
 - a. Well informed ☐
 - b. Partially informed ☐
 - c. Poorly informed ☐

d. Not informed ☐

A. **OBJECTIVES AND CONTENTS** – *note: this section may be shortened or expanded in certain segments depending on the type of location. If the focus is on addressing traffic issues, more specific questions may be added, e.g., regarding the construction of underground or above-ground parking facilities.*

1. In your opinion, what should be the development priorities for this area?

- a. Solving parking and stationary traffic problems ☐
- b. More green areas ☐
- c. More recreation zones and sports facilities ☐
- d. Housing development ☐
- e. Development of small businesses ☐
- f. More hospitality and commercial facilities ☐
- g. Construction of missing communal infrastructure – sewage network, street lighting, roads, sidewalks, etc. ☐
- h. Development of clean industries ☐
- i. Other. Specify _____

2. What do you consider the main problems this area faces?

- a. Lack of parking spaces ☐
- b. Lack of pedestrian areas ☐
- c. Lack of green areas ☐
- d. Lack of housing ☐
- e. Lack of sports and recreation zones ☐
- f. Lack of hospitality and commercial facilities ☐
- g. Great distance from schools and kindergartens ☐
- h. Pollution and improper waste disposal ☐
- i. Other. Specify _____

3. **Housing** – what is your opinion on housing at this location? (Select up to three answers)

- a. The housing supply is sufficient and satisfactory ☐
- b. More collective housing is needed, fewer individual houses ☐
- c. The housing offer is not diverse enough ☐
- d. More affordable housing is needed ☐
- e. More high-quality housing is needed ☐
- f. More small apartments for singles ☐
- g. More large apartments for families with children ☐
- h. More housing adapted for people with reduced mobility ☐
- i. Other. Specify _____

4. **Additional Functions** – what is your opinion on the priority additional functions for this location? (Select up to three answers)

- a. More small-scale retail services – small shops, marketplace ☐
- b. Shopping center ☐
- c. A richer offer of hospitality services ☐

- d. More office spaces ☐
- e. Cultural center, library ☐
- f. Health clinic, medical center ☐
- g. School, kindergarten ☐
- h. Multipurpose sports facility ☐
- i. Other. Specify _____

5. **Facilities** – Select three priority elements of urban infrastructure that would make this space more functional and attractive (Select up to three answers)

- a. Gathering and relaxation areas ☐
- b. Children's playgrounds with zones adapted to different age groups ☐
- c. Outdoor exhibitions ☐
- d. Pet playgrounds / dog parks ☐
- e. Open-air amphitheaters for screenings and performances ☐
- f. Outdoor fitness equipment ☐
- g. Multipurpose sports courts (basketball, volleyball, futsal) ☐
- h. Skate park ☐
- i. Bocce court ☐
- j. Table tennis ☐
- k. Outdoor chess tables ☐
- l. Artificial climbing walls and bouldering areas ☐
- m. Fountains and water features ☐
- n. Outdoor market ☐
- o. Cafés, terraces, and hospitality facilities ☐
- p. Other. Specify _____

6. **Traffic** – In your opinion, what is the biggest traffic issue this location faces? (Multiple answers possible)

- a. Lack of parking spaces
- b. Great distance from public transport stops
- c. Insufficient connectivity with the rest of the city
- d. Pedestrian areas occupied by parked cars
- e. Inadequate separation between pedestrian and vehicle traffic
- f. Insufficient number and capacity of public parking garages
- I don't think there are any traffic issues

7. **Traffic** – Which of the listed traffic-related features would you like to see at this location? (Multiple answers possible)

- a. Pedestrian paths
- b. Bicycle lane
- c. Bicycle and scooter parking
- d. Above-ground parking area for cars in part of the location
- e. Underground garage with a square and public facilities on the rooftop in part of the location
- f. Other. Specify _____

8. **Public, Open Spaces** – Which types of public, open spaces do you consider a priority at this location?

(You may select up to three answers)

- a. Small park(s) for neighbourhood needs ☐
- b. Larger park serving a wider population of surrounding settlements ☐
- c. Children's playgrounds ☐
- d. Square for gatherings and public events ☐
- e. Pedestrian zones for walking and outdoor recreation ☐
- f. Sports fields ☐
- g. Cycling paths ☐
- h. Other. Specify _____

9. **Utility Infrastructure and Sustainability** – Select up to three interventions that you consider a priority for improving the accessibility and sustainability of this location. (You may select up to three answers)

- a. Sun/rain protection
- b. On-site waste recycling
- c. Energy-efficient public lighting
- d. Video/safety surveillance system
- e. Informational boards and signage
- f. Use of kinetic energy in recreational zones
- g. Integration of solar panels in lighting and street furniture systems
- h. Rainwater collection and reuse systems on site
- i. Urban furniture and utility infrastructure made from recycled materials
- j. Other. Specify _____